

"Individually, we are one drop. Together, we are an ocean." Ryunosuke Satoro



# Awareness Platforms for Sustainability

Drawing made by primary class children for the Paradiso contest "the Internet of the future seen by the children of today"

Social

and

## **Innovation**

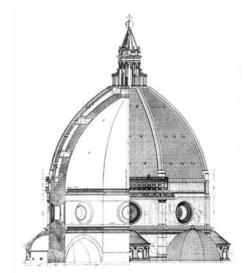
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http://ec.europa.eu/information society/activities/collectiveawareness

# what is the biggest <u>artefact</u> ever built by mankind?



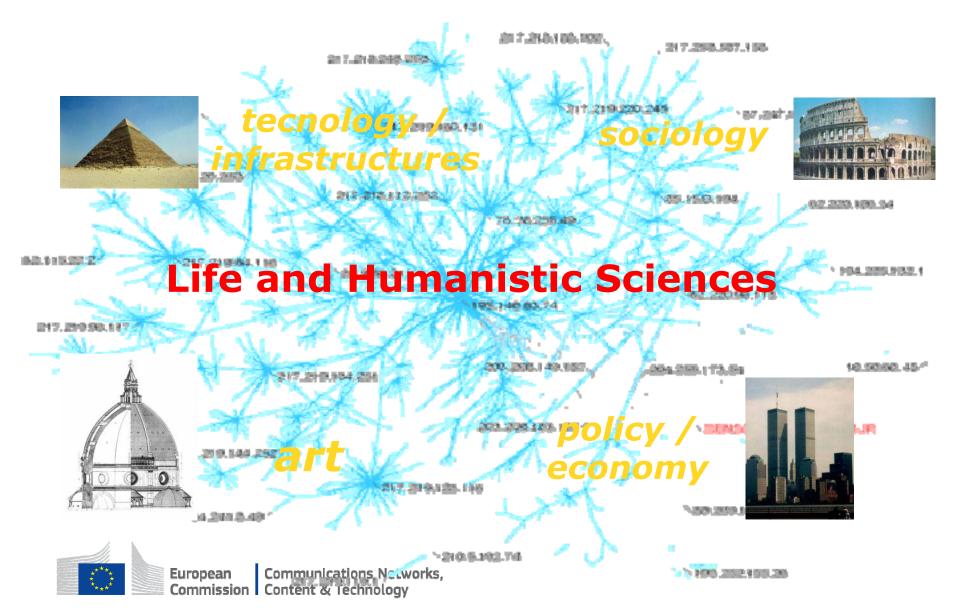








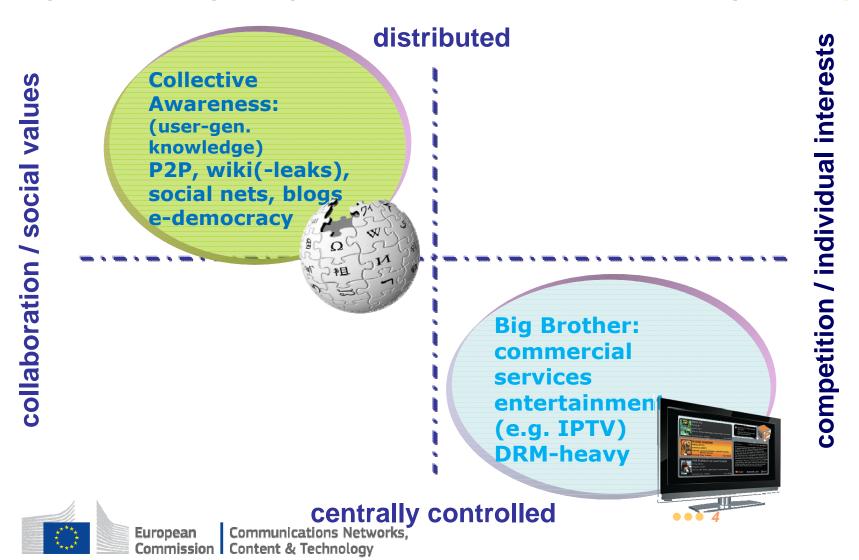
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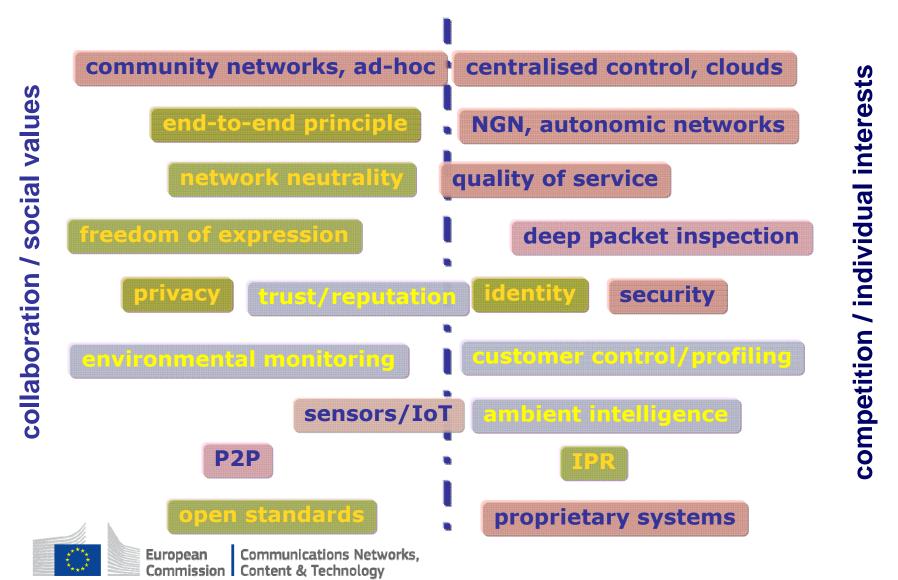
#### **Future Internet scenarios**

(See also the

Oxford Internet Institute Study on Technological, Social and Economic aspects of FI <a href="http://cordis.europa.eu/fp7/ict/fire/fis/future-internet-and-society\_en.html">http://cordis.europa.eu/fp7/ict/fire/fis/future-internet-and-society\_en.html</a>)



# ethical aspects of technological / application / policy choices



# Future Internet & sustainability: an ethical question?

#### We are facing the convergence of multiple crises

Financial, Environmental, Energy, Social

## How can Internet help the transition towards a more sustainable future?

- Environmental-friendly way of living
  - Product ranking, Life footprint, efficiency
- Sustainable economic development
  - Empowering people, new market models, new IPR
- Participative global governance
  - Based on cooperation, sharing, low-cost access

#### What is "Collective Awareness"?

- Gathering of big data about what's going on and other people's actions
  - From humans as well as from sensors
  - Made available to all citizens as open data
  - Enriched and interrelated with other sources of information/statistics/simulations
- Providing an extended awareness of the social world, the environment and the consequences of our actions, nudging our behaviours towards:
  - Environmental-friendly lifestyles
  - New economic models
  - Participative global governance

"Tell me and I'll forget; show me and I may remember; involve me and I'll understand." (Chinese proverb)



# What are "Collective Awareness Platforms"?

- Using collective awareness to support better informed and sustainability-aware decisions
  - affecting behaviours at individual and/or collective level
  - faster and more effectively than traditional "advice"
  - in specific or generic "platforms"
- Harnessing concepts from:
  - IoT collecting data from environment



Social networks - interaction



Wikis – coproduction of new knowledge





## **Approach**

- **Harnessing the ICT network effect** 
  - to create collective intelligence



- Sustainability as a goal
  - beyond GDP, Low Carbon economy, natural resources, social equality, inclusion



- **Behavioural changes** 
  - At personal, collective and corporate levels
  - Self-regulation based on collective awareness



- **Bottom-up** 
  - And coordinated



- **Beyond commercially-driven platforms** 
  - That can produce new business models and (social) innovation









## What changes can CAPS achieve?

- More balanced food, better health
  - ranking/labelling/customised advice/social feedback



- Low carbon, energy savings
  - Sustainable consumption, environmental monitoring...



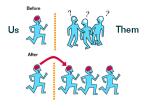
- Smart Cities
  - Social innovation, smart transport, emergency...



- Safer, better Internet
  - Crowdsourcing, open social media



- New democracy, participation
  - Politics, inclusion, youth, elderly...



## An example: "The Eatery"

- tracking the feeding habits of millions of people through mobile phone cameras
  - Correlating this massive data with healthiness indicators
- generating precise and personalised suggestions to improve individual habits or diets
  - Instead of traditional nutritional advice
- sharing and comparing individual food preferences over social networks
  - Exploiting peer pressure to drive durable behavioural changes

network effect: healthiness as well as obesity can be "contagious"!!!





## more examples...

- **Collaborative Consumption**: lending, exchange, swapping and bartering made to operate at scale, across geographic boundaries
  - Airbnb: rent a place from other people
  - Freecycle: grassroots movement of people giving stuff for free
- Getting facts/evidence from citizens for better decision making (at personal or institutional levels)
  - Safecast: collecting data about radiation through individual devices
  - Alliance for useful evidence, embedding evidence in the decision making process
  - Crowdmap (based on Ushahidi), to collect and map information from cellphones, news and the web
  - Localmind: to send questions and receive answers about what is going on—right now—at places you
    care about
- Driving sustainable **behaviours** and lifestyles
  - Nike+ FuelBand: tracks physical activity through a wearable accelerometer and syncs up with a motivational web and mobile experience
  - Urban Eco Map: encouraging eco-conscious decision-making at a local level
- Developing alternative collaborative approaches to problem solving
  - Kickstarter, Opengenius: open-source crowdfunding platforms for startups or scientific research
  - Evoke: serious games to develop and refine ideas to change the world
- **Connecting** citizens, doing things together
  - Glancee: discovers what friends or interests you have in common, combining fb and wikipedia

# CAPS: hard ICT needs (beyond Apps)

- Interfaces with sensors, IoT
- Management of Open Data
  - from sensors and people
- Usability, interfaces for inclusion
- Integration of different systems / networks
  - open source, open hardware, free software
- Enabling unrestricted communications for inclusion
  - opportunistic, community networks, ...

#### **CAPS:** scientific needs

multidisciplinary understanding: hard and soft sciences

- simple online reputation mechanisms
  - based on identity but preserving privacy



- Understanding motivations and incentives for online collaboration
- Impacts of social networks on sustainable collective behaviours





# enabling bottom-up approaches in a regulatory framework

- Ensure fundamental rights of the citizens
  - E.g. quality guarantees from collective systems
- Verify compatibility with policies
  - on open data, network neutrality, competitiveness, copyright, open government
- Redesign the regulatory toolbox to enable the full potential of collaborative and collective innovation
  - Creating a level playing field for CAPS, in line with treaties
- Demonstrating new forms of self-regulation instead of compliance
  - based on individual situational and contextual awareness of global social constraints

# Obj. 5.5: CAPS objectives (1/2)

- a) Supporting multidisciplinary experiences/pilots of grassroots digital social innovation platforms involving citizens and communities (STREPs, 9M€)
  - Societally, environmentally and economically sustainable solutions to societal challenges (e.g. in direct democracy, health, environment, sustainable lifestyles, etc.)
  - Collective decision making tools based on the combination of social networks, wikis, IoT
  - Empowering existing (local or global) communities of citizens
  - Using free software, open hardware, open data
- **b) Providing seed money** supporting **bottom-up social innovation** and education initiatives (1 IP with open calls, 3M€)
  - based on crowdsourcing and network intelligence principles
  - empowering web innovators, research teams, communities and entrepreneurs
  - activities selected on the basis of excellence and crowd-funding criteria

# Obj. 5.5: CAPS objectives (2/2)

#### **Coordination Actions, 3M€:**

#### c) Engaging citizens and society at large:

- distil best practices from existing initiatives, creating synergies and critical mass
- assess impact of CAPs on communities
- achieve a multi stakeholder approach (helping social entrepreneurs benefit from seed funding)
- discuss ethical aspects, e.g. fundamental rights such as quality guarantees
- link with policy/regulatory activities e.g. on privacy, identity, open data, NN, copyright, etc.

## d) Integrating the scientific base for the multidisciplinary understanding of CAPs, addressing:

- innovative mechanisms for value creation beyond monetisation
- reputation
- motivation and incentives for online collaboration and sustainable behaviour
- innovative licensing
- open government
- new forms of "self-regulation" (based on awareness of global constraints)

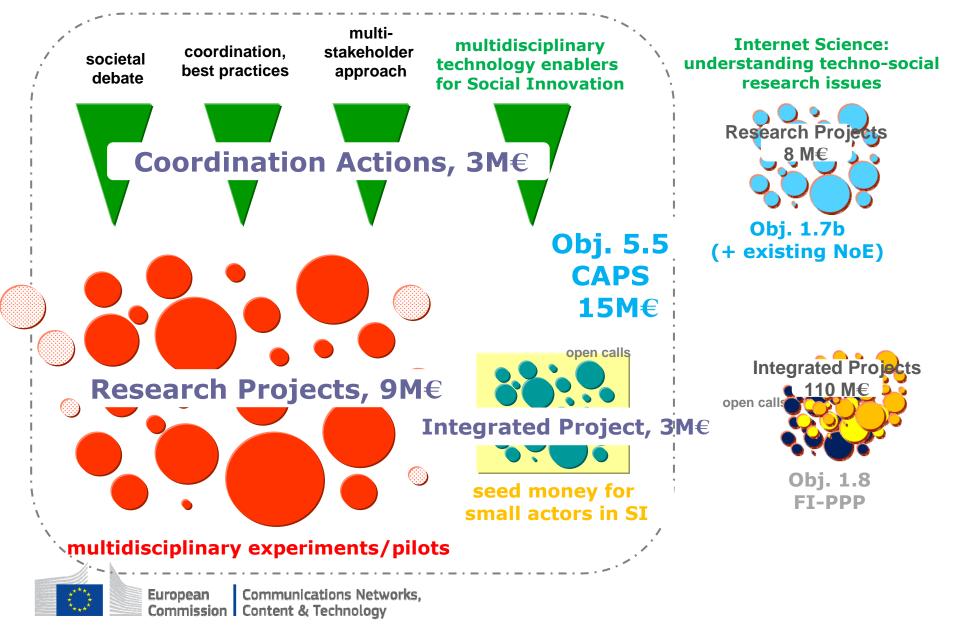
#### instruments

- STREPs
  - Small, agile, min. 3 partners/3 countries
  - Covering different methodologies and topics
  - Indicative: 0,7 2M€, 12-36 months, 3-8 partners
- IP
  - 3M€, min. 3 partners / 3 countries, 2-3 years
  - Main role: opening cascade calls to fund new social innovation initiatives (85% of budget)
  - Coordination and visibility (8% of budget)
- CSAs
  - Min. 1 partner (SA), 100% funding
  - Indicative: 3 partners, 0,2 1 M€, 1-3 years

No rigid prescription (beyond eligibility criteria)



#### CAPS - Collective Awareness Platforms for Social Innovation and Sustainability in ICT WP 2013



## **Key priorities for proposals**

- Innovativeness and effectiveness
  - compared to existing "classical" solutions
- Social value
  - number and type of citizens involved: young, elderly, ...
  - Positive impact on sustainability aspects
- Scalability
  - to reach a critical mass
- Portability
  - to other application areas
- User take-up and motivation
- Multidisciplinary approach and impact

## How to be "multidisciplinary"?

#### include participants from at least 3 of:



ICT





Legal



**Economics** 













**Art** 

## Network of Excellence in INTERNET SCIENCE

Coordinating and providing incentives for open multi-disciplinary investigation of internet related topics, merging technology, sociology, philosophy, economy, law, art, ...





# Links between CAPS (obj. 5.5) and Internet Science (obj. 1.7b)

#### multidisciplinary investigation of key technosocial issues

 addressing reputation, network neutrality, identity, crowdsourcing, citizen involvement in content generation, new collective economic models, privacy by design, behavioural and societal changes

**Open for Coordination Actions in CAPS objective 5.5** 

Open for multidisciplinary STREPs in IS objective 1.7b

(at least 2 non-ICT partners from sociology, economy, law, content/culture, perception/interfaces)



### To know more:

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Website
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(background docs, links, examples, etc.):

http://ec.europa.eu/information society/activities/collectiveawareness/

infodays (Warsaw, Paris, Barcelona, Madrid...)